# AUTOMATED DATA PARSING, EXTRACTION AND ANALYSIS TOOL FOR ASSET MANAGEMENT

## **CONTEXT**

Schroders is an international asset and investment management company with over 200 legal entities globally, offering a wide range of asset classes in diverse geographies. With their global footprint and diversified business model, Schroders seeks to deliver long-term value for its clients and shareholders.

To grow their clients' finances and portfolio, asset managers from Schroders play a key role in making well-timed investment decisions, understanding the clients' financial position and risk, to best determine potential opportunities and investment options. To do so, the financial analyst reviews content-heavy financial and Environmental, Social and Governance (ESG) documents from their clients, conduct their due diligence checks and present key insights for internal analysis and reports. Documents can include financial statements, sustainability reports, and other 3<sup>rd</sup> party data sources; most of these data and information lack standardisation across different documents, companies and industries.

In processing such high volume of unstandardised documents at a crunch time, Schroders' financial analysts face three key challenges:

- Extracting Relevant Data Across Different Data Sources Currently, Schroders
  employs generic extraction tools to support financial analysts to extract the relevant
  data from the clients' documents. However, these data parsing solutions are often not
  robust enough to identify and extract the essential information from the various
  document formats, skewing the accuracy of the numbers and figures extracted. Such
  inaccuracy is a major pain during analysis.
- 2. Understanding and Contextualising Documents Besides extracting key data and figures, the accompanying analysis in the reports are also highly subjective. Hence, while standard information such as revenue and profit can be found consistently across financial statements from different companies, detailed information such as market segmentation, ESG reporting are highly dependent on how different companies choose to report them. As such, the extraction of essential and relevant information/data is a task that still requires a certain level of subject matter expertise to better understand and interpret. Analysts need to manually comb through the materials to integrate the information for their internal analysis and reporting.
- 3. **Ensuring Accuracy and Compliance to Legal Regulations** When interfacing with legal documents, such as commercial agreements and contracts, constant review against changes made by regulators is necessary, to ensure its compliance and relevancy (e.g. LIBOR transition), and to trigger renegotiations when required. These legal documents are highly specialized in their language and terminology, which cannot be adequately served by current NLP libraries (e.g. sPacy).

While Schroders has tried various RPA and data parsing solutions, the dynamicity of the documents is still a challenge, and this remains mostly a manual data extraction and analysis process. With today's direct access to digital documents and databases, there is opportunity to develop an industry specific data parsing and extraction solution to automate the extraction and analysis of the required data accurately and reliably, so that data can be leveraged and maintained in a manner that can be easily consumed by downstream processes. This would allow the data to be more effectively leveraged for different layers of consumptions across various services and solutions, providing true value to the users in Schroders.

#### **PROBLEM STATEMENT**

How might we create a smart document parser to streamline and enhance the process of information extraction and analysis for the financial analysts?

#### WHAT ARE WE LOOKING FOR?

A prototype seamless and user-friendly data parsing and extraction solution specific for the asset management industry that is able to perform most of the following functions:

- **Intelligent Data Extraction:** To process and extract data and information from structured and unstructured documents that have different formats and layouts accurately, such as:
  - o Identification and extraction of data from tables that span across multiple pages of the document, tables with multi-column layouts (e.g. 2-column page layout), or from graphs (image-based data extraction)
  - Differentiate image-based PDFs from digital PDFs upon upload, so that digital PDFs would not go through the OCR data extraction process and to ensure 100% data extraction accuracy, regardless of the type of PDF file
  - Flag out potential data extraction and formatting errors when processing a document with bespoke designs and layouts (edge cases), so that users at Schroders can review the documents and follow-up accordingly
- NLP-based Financial Topic Analysis: A financial industry-specific natural language
  processing engine that can process complex queries so that it can assist users in the
  financial industry by providing users with insights (e.g. relevance, key figures) based on
  the data and information available in the source documents. It would also be good if
  the solution could summarise complex documents into bite-sized abstracts (e.g. under
  150 words).
- **Intelligent Data Contextualisation:** To contextualise relevant information and content that are extracted, while identifying and highlighting relevant edge case information for users to review and analyse. (For example, the solution is able to extract key information from ESG reports and highlight the volunteerism under CSR.) This would significantly reduce the time needed for users to look for and process relevant information and streamline the overall process of understanding the client's financial

position.

- **Centralised Document Repository:** To allow for the storage of documents (and the extracted data and information) based on clients and/or projects that allows easy and intuitive uploading and accessing of documents for all users. If new documents (within the same project and/or client) with amendments are uploaded, the NLP engine should process the amendments and highlight past/archive documents that may be affected, which would then notify the user to review and follow-up
- **Feedback Loop:** To allow users to review, edit, annotate and comment on documents and the extracted data, once the data extraction process is completed. Over time, the NLP engine that generates insights, summaries and sentiment analysis must improve in accuracy and efficiency over time.
- **Smart Search Capabilities:** To assist users with accurately and conveniently searching for key information across multiple documents

Overall, the solution must reduce manpower, time and resources needed for the data extraction and data review processes, enhance the productivity of users through improved human-machine collaboration, and improve the quality of reports produced by financial analysts at Schroders.

Schroders will work closely with the selected solution provider to develop a financial industry-specific NLP engine that can manage customised and complex financial industry- specific queries, and identify to identify the data fields and parameters that need to be identified and extracted from documents

There are no restrictions on the geographical location of the problem solvers who may choose to apply to this challenge. However, the prototype must be demonstrated in Singapore.

# **POSSIBLE USE CASES**

- 1. **Data Extraction**: Adam, a Financial Analyst at Schroders, needs to review several documents for Company X to create bespoke customisations and develop financial models for Company X. As such documents often varies in formats, Adam usually has to manually comb through the documents to extract the relevant data which often takes up to hours. With the new data parsing solution, he is able to instantly upload the various documents received form the client. The solution is able to process the documents with different formats and layout, and automatically identifies and extracts the relevant information and data with high accuracy. All the documents that were uploaded by Adam, and the extracted data and information, can be found in a document repository that is easily accessible and searched. This allows Adam's colleagues to search for the relevant information with ease during other downstream processes
- 2. **Documentation Understanding**: Rachel, a Financial Analyst at Schroders, is currently reviewing the ESG and sustainability reports from a client. As these documents are very content-heavy and the accompanying analysis subjective, she usually takes 1 to 2 hours just to process 1 document. However, with the new financial industry-specific data extraction

solution that has NLP capabilities, she can simply upload these documents, and the solution would process the content found in the documents to highlight key information that would prove useful for Rachel's analysis. In addition, the solution allows Rachel to submit complex search queries, and allows her to accurately and convenient search for and extract key information across multiple documents, thus streamlining her workflows and increasing her efficiency.

## WHAT'S IN IT FOR YOU

- SGD 20,000 of prize money for each winner of this challenge (see Award Model)
- Gain access to IMDA's Technology resources and facility for prototyping
- Collaborate with IMAS (Investment Management Association of Singapore) to reach out to the greater community for exposure, refinement and deployment
- Opportunity to pitch to industry audience in IMAS Digital Events (For more information, visit www.imasdap.com)

## **EVALUATION CRITERIA**

The Applicants shall be evaluated in accordance with the evaluation criteria set out below.

| Solution Fit       | To what extent does the proposed solution address the problem statement effectively?  |
|--------------------|---|
| Solution Readiness | <ul> <li>How ready is the proposed solution to go to the market?</li> <li>Is there any evidence to suggest capacity to scale?</li> </ul>  |
| Solution Advantage | <ul> <li>Is the solution cost effective and truly innovative?</li> <li>Does it make use of new technologies in the market, and can it potentially generate new IP?</li> <li>What are the top 3 key benefits will the solution bring to the Asset Management industry?</li> </ul>  |
|                    | <u>Optional</u>   |
|                    | To share estimated cost for pilot trial, deployment and software support.   |
| Company Profile    | <ul> <li>Does the product have user and revenue traction?</li> <li>Do the team members possess strong scientific/technical background and when is the company founded?</li> <li>Does the team have relevant clients/ use cases?</li> <li>Does the team have plans to grow and propagate the solution in Singapore?</li> </ul> |

## **AWARD MODEL**

30% of the prize money will be awarded to each selected finalist at the start of the prototype development process, with the remainder 70% to be awarded after completion of the prototype solution, based on milestones agreed between Problem Owner(s) and the solver.

Note that a finalist who is selected to undertake the prototype development process will be required to:

• Enter into an agreement with Problem Owner(s) that will include more detailed conditions pertaining to the prototype development;

Teams with public research performers are required to seek an endorsement from their respective innovation and enterprise office, and submit the attached IEO form together with the proposal.

#### **DEADLINE**

All submissions must be made by **19<sup>th</sup> March 2021**, **1600 hours (SGT/GMT +8)**. Problem Owner(s) and IMDA may extend the deadline of the submission at their discretion. Late submissions on the OIP, or submissions via GeBIZ, will not be considered.