EFFICIENT AND SCALABLE NON-STANDARD TRADE MATCHING AND SETTLEMENT

CONTEXT

Established in Hong Kong in 2008, CSOP Asset Management Limited ("CSOP") is the largest RMB Qualified Institutional Investor (RQFII) manager in the market¹ with global footprints across many regions including the United States, Japan, Luxembourg, Cayman Islands and Singapore. Leveraging on its cross-border investment expertise, CSOP builds trusted relationships with overseas investors to make inbound China investments, while building an offshore platform that assists domestic investors to capture investment opportunities across the global market.

Non-standardised, and/or over-the-counter (OTC trades) refers to securities traded via a broker-dealer network and covers a wide variety of instruments such as equities, debt instruments and derivatives. Such high liquidity and accessible assets make up a substantial amount of trade volume.



Figure 1. Current CSOP trade settlement process.

First, operations team manually match the executed trades by analysing key parameters (e.g. quantity, price, interest rate) from information coming from a myriad of file formats such as screenshots, PDF (scanned and digital) and excel files received from brokers. This is done via e-mail, posing a risk of missing certain emails. On average, checks take up to 1-3 minutes to enter and match.

Thereafter, the information is reviewed through a "*four-eyes*" check, where another individual review and approve, before sending over to the custodian for the actual trade settlement, prior to the cut-off time.

The overall process is lengthy and cumbersome with much time spent reformatting data to meet the different needs of custodians, instruments and markets where the trades are conducted. There is also a high risk of error, especially during crunch time, when operations team required to process high volumes of unstandardised documents – potentially leading to trade settlement delays if matched wrongly.

¹ As of end June 2019

CSOP is seeking solutions to support their trade processing in performing efficient trade matching and settlement by equipping them with real-time actionable data amalgamated from various sources and formats.

This challenge is part of the IMAS Digital Acceleration 2021 Programme (IMAS DAP), catalysing innovative solutions for fund managers to solve problems their businesses face.

PROBLEM STATEMENT

How can non-standardised trades be processed, matched and settled in a quick and accurate manner?

WHAT ARE WE LOOKING FOR?

A working prototype solution that enables operations to process volumes of unstandardised trades easily, simplifying the matching and settlement process and allowing real-time performance tracking. The solution should match the following criteria:

- Automated Data Extraction and Standardised Report Generation Automatically analyse information across various file formats from inbound emails and extract relevant data into a standardised format (e.g Excel) for efficient parameter checking. The output report should be able to be customisable according to the custodian's requirement for the respective asset classes.
- **Smart Trade Matching Logic** Speeding up the trade matching process by automated sorting according to on pre-determined parameters (e.g. quantity, price, location) allowing user to follow up based on trade priority and/or sensitivity.
- **Counterparty Agnostic Setup** A seamless setup/onboarding process for the various counterparties trading with CSOP to initiate real-time trade requests and track trade matching and settlement via one platform, saving time during matching and negotiation, as well as increasing visibility of the entire trade process.
- **One-Stop Dashboard Overview** For operations to receive a quick snapshot of incoming trades, progress of trades and be informed on follow-ups, based on priority.
- **Secured System Database** To track data footprint and data tagging for easy search and retrieval for audit, ROI tracking or business reporting purposes.
- Good to have A Chinese glossary as mutual funds may sometimes be in Chinese language.

There are no restrictions on the geographical location of the problem solvers who may choose to apply to this challenge. However, the POC/prototype must be demonstrated in Singapore.

POSSIBLE USE CASES

1. **Trade Confirmation**– Albert is a part of CSOP operations team and usually receives emails from counterparties to confirm trades with information in various formats such as PDF

(scanned or digital), screenshots, excel, etc. He must manually extract and input the data before trade matching can begin, which is tedious especially for non-editable files like screenshots. With the new solution, the platform automatically extracts the critical parameters from incoming emails into an easy-to-read, editable document. The solution also prioritises the time sensitive trades This allows Albert to match more trades in a faster, more accurate manner.

- 2. Trade Matching Benson is part of CSOP's operations team. Together with Albert, he would need to ensure that the trade matching is matched correctly before sending it to the custodian for the final settlement. Together, it would take them, on average, about 30 mins-1 hour for this process. With the solution, Benson is able to reduce the time spent on operational checks and can easily track the overall progress of the team's trades (incoming, processing and executed) via a real-time data dashboard.
- **3. Trade Settlement** After matching the trades, Benson needs to manually reformat the data into specific file formats before sending it to the custodian to conduct the trade settlement. Through the new solution, he can transfer the required information in the most preferred method to the custodians in an automated fashion (e.g. email, FTP, direct upload to web portals). Once the custodian completes the trade settlement, the solution notifies the operations team whom can track the status of the trade, if required.

WHAT'S IN IT FOR YOU

- SGD 20,000 of prize money for each winner of this challenge (see Award Model)
- Gain access to IMDA's Technology resources and facility for prototyping
- Collaborate with IMAS (Investment Management Association of Singapore) to reach out to the greater community for exposure, refinement and deployment
- Opportunity to pitch to industry audience in IMAS Digital Accelerator 2021 Programme (For more information, visit <u>www.imasdap.com</u>)

EVALUATION CRITERIA

The Applicants shall be evaluated in accordance with the evaluation criteria set out below.

Solution Fit	• To what extent does the proposed solution address the problem statement effectively?
Solution Readiness	 How ready is the proposed solution to go to the market? Is there any evidence to suggest capacity to scale?
Solution Advantage	 Is the solution cost effective and truly innovative? Does it make use of new technologies in the market, and can it potentially generate new IP? What are the top 3 key benefits will the solution bring to the Asset Management industry?

	 <u>Optional</u> To share estimated cost for pilot trial, deployment and software support.
Company Profile	 Does the product have user and revenue traction? Do the team members possess strong scientific/technical background and when is the company founded? Does the team have relevant clients/ use cases? Does the team have plans to grow and propagate the solution in Singapore?

AWARD MODEL

30% of the prize money will be awarded to each selected finalist at the start of the POC/prototype development process, with the remainder 70% to be awarded after completion of the POC/prototype solution, based on milestones agreed between Problem Owner(s) and the solver. Prize money will be inclusive of any applicable taxes and duties that any of the parties may incur.

Note that a finalist who is selected to undertake the prototype will be required to enter into an agreement with Problem Owner(s) that will include more detailed conditions pertaining to the POC/prototype.

Teams with public research performers are required to seek an endorsement from their respective innovation and enterprise office and submit the attached IEO form together with the proposal.

DEADLINE

All submissions must be made by **30th July 2021, 1600 hours (SGT/GMT +8)**. Problem Owner(s) and IMDA may extend the deadline of the submission at their discretion. Late submissions on the OIP, or submissions via GeBIZ, will not be considered.